

**HeyPets Pet Camp
Pet Boarding Agreement**



HeyPets Pet Camp information:

Address: 5866 County Road 25, hastings, K0L 1Y0

Contact Number:6478707418/7059776166

Email Address: heypets01@gmail.com

Please complete all sections of this form for your pets file before boarding.

Noted: You have read and fully understand this entire agreement and you agree to its terms and conditions.

Pet Owner's Name:

Primary Address:

Phone Number:

Pet's Name: _____

Birth date: _____

Spayed/ Neutered:(Yes /No): _____

Breed: _____

Sex: (Female/Male) _____

Weight: _____

Emergency Agent: (who can represent on your behalf for all purposes under this agreement)

You authorize Heypets Pet Camp to contact the agent in case of an emergency while we are unable to reach you.)

Name:

Phone Number:

Your Pet's Medical Information

Veterinary Clinic: _____ Phone Number:

My Dog has been vaccinated against: (please select)

- Rabies
- DHLPP
- Bordatella

Allergies/ Other medical Information:

If your pet has any past medical history, please describe it in detail (Special needs and other remarks)



Terms & Conditions

1. Pet Boarding Service

- Heypets Pet Camp holds a legally compliant operating license and commercial kennel insurance, which can guarantee a more spacious and comfortable living environment for pets. Here, they can run and play freely, interact with other dogs based on their social behavior and better utilize their nature. Choosing the farm boarding model allows pets to receive more professional and scientific care.
- Although Heypets Pet Camp require all pets to be vaccinated prior to boarding, vaccination does not guarantee 100% protection against common disease such as: Kennel Cough, Upper Respiratory Infections, Parvo, Distemper, Leptospirosis, Giardia, or Canine Influenza. As the pet's owner, you acknowledge this inherent risk and agree that Heypets Pet Camp assumes no liability for veterinary costs associated with illness contracted during or after its stay.
- As a responsible owner, you shall provide truthful and accurate information in terms of any medical history, or other conditions of your pet.
- Your pet must be healthy, fully vaccinated, taken external and internal deworming treatment.
- You must inform us if your pet has any behavior problems or illness, or injury (such as biting history, aggressive behavior etc.)
- If your pet has recently been treated for a contagious illness, we will not provide any services to your Pet for at least two (2) weeks after treatment has been completed and a statement of health certificate a licensed veterinarian should be provided.
- In consideration of being permitted to use the services and facilities of the Pet Camp, you shall understand the risks involved with communal boarding of pets. Although Heypets Pet Camp will offer reasonable care, the unpredictable personality of pets can sometimes lead to injury. You agree that any problem that develops with your pet(s) will be treated as deemed best by Pet Camp and full financial responsibility for all expenses will be assumed by yourself. Please initial if you want your Pet to socialize with other Pets:
(Sign Here)
- If you have two pets that require boarding services in the same time frame, we will offer a 10% discount on the total boarding cost. If you want them to stay in one single room, please note that you will be solely responsible for any

consequences (such as illness or injury) between your pets during their stay.

- Heypets Pet Camp offer shuttle services to Toronto every Monday and Friday evening, we will not require you to compensate us for crate damage caused by your pet during transportation. However, if your pet sustains injury while damaging the crate, you will be fully responsible for covering any resulting medical expenses. For safety reasons, all pets must remain in their crates during transportation. If the damage created by your pet cannot be repaired by our staff, we will contact you to cancel this transportation service and schedule alternative arrangements for a later time.
- You shall understand that Heypets Pet Camp's liability, of any circumstance related to your pet, will not exceed the current chattel value of a dog of the same breed as the one in our care.
- If your pet is over 8 years old or taking any medication, boarding (sudden change of its living environment) may have unpredictable risks and impacts on your pet, and you agree NOT to hold Heypets Pet Camp responsible for any unanticipated outcomes.

2. Pet Boarding Preparations :

During the boarding period, you need to prepare dog food for your pet. Dog beds and toys are not mandatory requirements. Heypets Pet Camp will provide pee pads, stainless steel bowls for both food and water and other essentials free of charge for your pet's use. If you choose to bring their own dog beds or toys, these items will be cleaned by our staff free of charge before being returned at the end of the boarding period. Please do not prepare any valuable items for your pet, we are not responsible for loss or damage to personal items or toys left with your pet.

3. Reservation. & Refusal of Service.

When our staff comes to meet your pet, we reserve the right to refuse to accept your pet for complete services (including boarding, transportation services) if your pet gets sick, injured, in pain, or its behavior could affect the health or safety of other pets or our staff.

In terms of accepting new pets, we emphasize that the "overnight interview" is not mandatory, and you may proceed directly to the formal boarding process if you think there is no need to do an interview. However, you shall understand and acknowledge that if your pet is found to not meet acceptance criteria during boarding period, we have the right to terminate all services, requiring either your emergency agent or yourself to personally pick up your pet from our kennel. Heypets Pet Camp will refund the boarding cost based on the actual duration of the stay.

4. Payment & Abandon Procedure

"Our service rates will be published on our website <https://heypetstoronto.wixsite.com/home> . Heypets Pet Camp reserves the right to update our service rates from time to time. In case of rate change during the term of this Agreement, the rates applied when the Pets are picked up will be charged."

Heypets Pet Camp does not require any deposit when you book boarding services for your pet. Full payment is due prior to our staff arriving to pick up your pet. Please note that we charge no cancellation fees; however, two no-show cancellations will result in permanent suspension of services for your pet. If you require boarding service extensions, you should pay the extended boarding cost once you decide the updated date and replenish your pet's food supply if it is necessary.

You further acknowledge and agree that, if you fail to pay all amounts owing to Heypets Pet Camp for more than seven (7) calendar days, then your pet will be deemed to have been abandoned by you. Heypets Pet Camp retains fully legal discretion to determine the disposition to rehoming, transfer local animal shelters, or local human society associations under exceptional circumstances.

5. Emergency

In the event of an emergency during boarding period (such as sudden illness or injury to your pet), we will immediately contact you or your emergency agent to report and update your pet's situation. If we are unable to reach any designated party using the provided contact information, we reserve full authority to make necessary medical determinations based on professional assessment but no limited to emergency veterinary intervention, continuously contact attempts will be made throughout the whole process, accompanied by video-recorded documentation of your pet's condition for transparency. If it is necessary, you authorize the release of any veterinary records of your pets (including medical records) to Heypets Pet Camp in connection with any and all medical treatment provided to your pet during or in connection with services provided by Heypets Pet Camp.

6. Arbitration

This Pet Boarding Agreement is governed by and construed in accordance with the local and provincial laws of Ontario. Each party fully consents to the laws of said state and prior to any legal filings will mediate in good faith to resolve disputes.

7. Validation

This boarding agreement shall remain valid for three years upon signing, and you are not required to sign this agreement for each boarding service during this period.

Owner's Signature:

Date